

Request for Proposal: Internet Access

Penn Manor School
2950 Charlestown Road
Lancaster PA 17603

ATTN: Charlie Reisinger
717.872.9500 x2226
charlie@pennmanor.net
www.pennmanor.net

Penn Manor School District is requesting proposals for Internet Access in support of district instructional activities. Service will be installed in the MDF/Telecommunications room of the Penn Manor High School facility located at 100 East Cottage Ave, Millersville, PA 17551.

Vendor proposals should contain options for 50 or 100 MB or greater full duplex, scalable public Internet service. An Ethernet copper or fiber handoff should be supplied to the district. Vendor proposals should include a contiguous block of 64 publicly routed IPv4 addresses. Multi-year pricing should be included if available.

Awarded contracts must agree to have services running in test mode from June 26, 2010 through June 30, 2009. Cutover to any new contracted services will occur on June 30, 2010. Billing for new services will begin on July 1, 2010. "Network health" reports detailing link bandwidth and utilization statistics will be provided to Penn Manor School District in digital form (i.e. web based monitoring tools). Service level agreements (SLA) must be offered on all services. Proposals must guarantee in the SLA a packet loss of less than one percent on each path. Additionally, the SLA must address service credits and restoration plans for any outage lasting longer than 30 minutes.

Non-recurring (e.g., installation & configuration) costs should be described and clearly differentiable from monthly recurring costs. The successful vendor must be familiar with ERATE and maintain a SPIN number. SPIN numbers should be included in the proposal.

Proposal Due Date: Wednesday February 3rd, 2010 at 1:00 P.M.

Please submit to:

Charlie Reisinger
Technology Director
Penn Manor School District
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Lancaster PA 17603
717.872.9500 X2226
717.872.9505 FAX
charlie@pennmanor.net
<http://www.pennmanor.net/>