

Request for Proposal: Cable Modem

**Penn Manor School
2950 Charlestown Road
Lancaster PA 17603**

**ATTN: Charlie Reisinger
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Penn Manor School District is requesting proposals for a high-speed Cable Modem connection in support of district instructional activities. Service will be installed in the MDF/Telecommunications room of the Penn Manor High School facility located at 100 East Cottage Ave, Millersville, PA 17551.

A minimum speed of 8MB is requested. Vendors are encouraged to propose higher-speed options. One static IP address is requested. An Ethernet copper hand-off should be supplied to the district.

Multi-year pricing should be included if available.

Awarded contracts must agree to have services running in test mode from June 26, 2010 through June 30, 2009. Cutover to any new contracted services will occur on June 30, 2010. Billing for new services will begin on July 1, 2010. Service level agreements (SLA) must be offered as options on all services. Optional SLAs must detail service credits and restoration plans for any outage lasting longer than 60 minutes.

Non-recurring (e.g., installation & configuration) costs should be described and clearly differentiable from monthly recurring costs. The successful vendor must be familiar with ERATE and maintain a SPIN number. SPIN numbers should be included in the proposal.

Proposal Due Date: Wednesday February 3rd, 2010 at 1:00 P.M.

Please submit to:

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